



UKG EZCall for Physicians

A user-friendly enterprise solution for complex provider scheduling

Key Benefits

- **Save** time and avoid errors with automated scheduling
- **Ensure** only qualified, available staff members are scheduled — for optimal patient care
- **Boost** morale with fair call distribution and equitable, transparent schedules
- **View** real-time provider schedules across the enterprise
- **Increase** productivity with a streamlined and integrated solution
- **Improve** work-life balance with quick mobile access to real-time schedules, make requests, and trade assignments

Scheduling physicians is complex and can have significant consequences for staff, patients, and the organization. As healthcare organizations address new challenges, flexible scheduling solutions that provide visibility into available provider resources across the enterprise are imperative.

UKG EZCall for Physicians (formerly Kronos EZCall™) is a leading cloud-based, automated provider scheduling solution with powerful and flexible configurability. With UKG EZCall, you can provide accurate and easy-to-access schedules that are fair and equitable. Seamlessly integrated with all UKG™ (Ultimate Kronos Group) workforce platforms, UKG EZCall also automates timekeeping and payroll processes.

You'll save time and reduce errors while ensuring appropriate provider and specialty coverage, thanks to automatic schedule-creation capabilities. Automate even the most complex rules with the powerful and sophisticated UKG EZCall scheduling algorithm. Easily create a variety of call schedules, shift schedules, and daily assignments. Seamlessly manage complex case needs and ensure multiple location, call, and subspecialty coverage based on your department's rules, policies, and contractual obligations. Now you can make fast, smart staffing decisions to ensure the right provider is in the right place at the right time — all the time.

Real-time, accurate schedules show coverage across multiple locations and subspecialties, ensuring the right providers are in the right place at the right time.

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Automation saves you more than time

Saving time and eliminating errors are just the beginning. You'll improve provider satisfaction through increased productivity and work-life balance with automated scheduling. You'll also offer providers the opportunity to work for an organization that prioritizes flexibility and fair scheduling. When the need is for scheduling that's intelligent and intuitive, UKG EZCall comes through for you.

Populate

TOOLS: > Alerts > Cases > Check Schedules > Find Staff

Schedule: Full Schedule Date: < 05/19/2020 >

Hide closed rooms and relieved staff members

KENNESTONE AM (13)						KENNESTONE PM (12)						TEAM AM (1)		
DAILY ASSIGNMENTS	DOCTOR (3)	LEAD (3)	TEAM (6)	TRAINING (0)	DIAGNOSTIC (1)	DAILY ASSIGNMENTS	DOCTOR (3)	LEAD (3)	TEAM (6)	TRAINING (0)	DIAGNOSTIC (0)	DAILY ASSIGNMENTS	STAFF MEMBER	SCHEDULE
Clinical Area 1 - AM1						Clinical Area 1 - PM1						PS - PM2	Washington	Kenn AM Team
Clinical Area 1 - AM2						Clinical Area 1 - PM2						DIAGNOSTICS AM (1)		
Clinical Area 1 - AM3						Clinical Area 1 - PM3						DAILY ASSIGNMENTS	STAFF MEMBER	SCHEDULE
Clinical Area 2 - AM1	Stewart	Henderson	Porter Carter Henry			Clinical Area 2 - PM1	Stewart	Henderson	Porter Carter Henry				Cox	Kenn AM Dia
Clinical Area 2 - AM2	Butler	Howard			Mclovin	Clinical Area 2 - PM2	Butler	Howard				DIAGNOSTICS PM (2)		
Clinical Area 3 - AM1						Clinical Area 3 - PM1						DAILY ASSIGNMENTS	STAFF MEMBER	SCHEDULE
Clinical Area 3 - AM2						Clinical Area 3 - PM2							Cox	Kenn PM Dia
Clinical Area 3 - AM3						Clinical Area 3 - PM3						Clinical Area 2 - AM2	Mclovin	Kenn PM Dia
Clinical Area 4 - AM1						Clinical Area 4 - PM1								
Clinical Area 4 - AM2	Robertson	Smith	George County Cooper			Clinical Area 4 - PM2	Robertson	Smith	George County Cooper					
Clinical Area 4 - AM3						Clinical Area 4 - PM3								
PLASTICS K2 AM (2)						PLASTICS K2 PM (2)								
DAILY				TRAINING	DIAGNOSTIC	DAILY				TRAINING	DIAGNOSTIC			

Flexible scheduling solution

Powerful and flexible, UKG EZCall enables you to manage the complexities of team scheduling and staffing to meet your unique needs. You'll reduce the time it takes to build and manage the schedule across diverse specialties: anesthesiology, cardiology, radiology, orthopedics, ambulatory clinics, and more.

You can create schedules for any length of time, and they can be populated manually or automatically based on patterns. Gain the ability to configure each primary provider with the needed level of support staff. Daily staffing enables you to manage your teams across locations including rooms, pods, and clinics. After the daily team staffing is completed, a float pool can be created with remaining staff. This group of available staff can be easily assigned to cover absences.

View and manage schedules on the go

Scheduling is a highly dynamic undertaking that manual management can make time-consuming and error-prone. The UKG EZCall mobile app provides real-time schedule access from anywhere via your mobile device. Providers can view individual or department schedules and upcoming assignments, initiate shift swaps, and create or retract requests. Mobile functionality empowers schedule administrators to easily and accurately approve switches — while automatically assessing changes for validity and efficiently communicating approved changes to providers, hospital administrators, operators, the emergency room, and other departments and personnel.



Our mobile app provides convenient anywhere, anytime access for all your providers' scheduling needs. UKG EZCall Mobile allows providers to quickly view their schedules, make switches, and enter requests.

Provide visibility across the enterprise

Hospitals and health systems need real-time visibility into on-call resources across the organization. UKG EZCall delivers a single source of truth — providing an up-to-date view of all on-call providers and staff across the enterprise and enabling your organization to easily know who's on call and how best to contact them.

UKG EZCall tracks all your data in an easy-to-read format, recording calls, credits, hours, and trades to ensure payroll accuracy. Now you can compare the originally published schedule with the current schedule and track any changes, including requests, user switches, and schedule updates. You'll also gain visibility and insight into scheduling fairness and staff utilization through robust reporting capabilities.



Functional highlights:



Rules-based staffing engine

Minimize compliance and risk — and ensure the right providers are in the right location at the right time.



Vacation lottery manager

Create vacation and nonclinical lotteries that are fast, fair, and easy. Providers can rank their top picks and contingency picks using an easy drag-and-drop feature.



Fair and equitable call scheduling

Distribute call by points, hours, or number of calls — you decide. The Schedule Creator considers obligations, preferences, requests, FTE percentage, vacation, and much more.



Shift swaps and time-off requests

Staff can easily make shift swaps and schedule requests while ensuring all changes are validated against the configured rules.



Daily dashboard

An easy-to-use and highly configurable dashboard displays locations, cases, and available staff — all in one location. Integration with EHR and surgical scheduling systems enables easy room assignments and pushes notifications to preferred mobile devices with a single click.



Advanced metrics and reporting

Gain insight into your scheduling patterns and staff utilization. Call distribution, fairness points, assignments, and historical patterns can be analyzed for better decision making.



Integration-friendly solution

Fast and powerful, UKG EZCall can stand alone as your scheduling solution or seamlessly integrate with a variety of external systems. It can easily exchange data with payroll, HR, timekeeping, EHR, provider management/credentialing, and surgical scheduling systems to save time, increase data accuracy, and improve efficiency.



Superior service and support

The best experience depends on stellar set-up and heroic support — and that comes with UKG EZCall. From project inception, implementation, and training to go-live and beyond, UKG partners closely with you to provide industry leading services, support, and expertise to help you every step of the way.



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